

NEW PATIENTS G

We are always happy to welcome new patients. We offer a range of services including general medicine, surgery, and dental care. Our team consists of experienced doctors, nurses, and support staff. We are committed to providing high-quality care in a friendly and professional environment.

PATIENTS' RIGHTS AND RESPONSIBILITIES G

We believe that informed consent is essential for effective communication between patient and practitioner. We provide clear information about your treatment options, risks, and benefits. You have the right to ask questions and receive answers that you understand. We respect your autonomy and will always consider your preferences when making decisions about your care.

We are committed to providing safe and effective care. We follow strict guidelines and protocols to ensure the quality of our services. We also strive to maintain a positive and supportive atmosphere for all our patients. Your feedback is important to us, and we encourage you to share your thoughts and experiences with us.

ZERO TOLERANCE POLICY G

We do not tolerate any form of discrimination or harassment. We believe in treating everyone with respect and dignity. If you experience any negative behavior from our staff, please let us know so that we can take appropriate action. We are committed to creating a safe and welcoming environment for all our patients.

PATIENT DATA & CONFIDENTIALITY G

We respect your privacy and confidentiality. We will only use your personal information for the purpose of providing you with medical care. We will not share your information with anyone without your permission. We will keep your records secure and confidential.

OUR STAFF G

GP/GP **GanagGr**: TaihaiAhmadi

GP/GP **NursGs**: AritoniBoati ngiRGNi

GP/GP **CarG AssGtant**: Jo anta Ki ni ryti

GP/GP **GanagGr**: ShamsiaiAhmadi

GP/GP **ptOn & AdmG stratOn**: G

Odi taiBrazauski ni

Sab a As ami

AshaiRahmani

TracyAi nghami



KIYANI MEDICAL PRACTICE G

DR. T. G . KIYANI (G) G

MBBS,iDFFP,iDipiThi r.iMRI GP G

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This surgery runs a Patient Participation Group. A platform for patients to voice their views and concerns. If you have any suggestions or complaints, please feel free to speak to the practice manager or any member of staff.

CARERS G

We understand that carers play a vital role in supporting patients. We offer practical advice and emotional support to carers. If you are caring for someone, please let us know so that we can provide you with the necessary information and resources.

COMPLAINTS, SUGGESTIONS & COMPLAINTS G

If you have any complaints or suggestions, please let us know. We value your feedback and will work to improve our services. You can contact us via email at info@cari rsfirst.org.uk or visit our website www.cari rsfirst.org.uk for more information.

TRANSLATION SERVICE G

If you speak a language other than English, we can provide interpretation services. Please let us know if you need an interpreter during your appointment.

FOR INFORMATION REGARDING PRIMARY MEDICAL SERVICES: G

WALTON AMI FOREST G: 02036882604

NI SI ENGLAND PRIMARY: iPrimary ari Supporti Engiandi 03330142884, iPi SE.i inquiri s@nhs.ni ti

Primary ari Supporti Engiand,iPOiBoxi350,iDari ngton,iDL1i 9QNi

Langthorn aithi ntri
13 Langthorn Road
Lintonstone
London
E11 4i Xi

Tel .iNo.i 020i8558i5858i

www.kiyanimi dicaipractici .co.uki

RECEPTION TIMES G

Thi surgi ry ric pt oni s opn betwi n:

Mondayi 8:00iam -i7:30ipmi

Tui sdayi 8:00iam -i7:00ipmi

Wi dni sdayi 8:00iam -i7:00ipmi

Thursdayi 8:00iam -i6:30ipmi

Fridayi 8:00iam -i7:00ipmi

DOCTOR IS AVAILABLE FOR CONSULTATIONS G

(byappointmentm ntioniy,iai siotsiari pri -bookab i ni pson;iby phon;i smartphoni appi&ioni ni)

Mondayi 9:00i-i11:20iam &i4.00i-i5:20ipmi

Tui sdayi 9:00i-i11.20iam &i3.00i-i5.50ipmi

Wi dni sdayi 9:00i-i11.20iam &i4.00i-i5.20ipmi

Thursdayi 9:00i-11.20iam

Fridayi 9:00i-11.20iam &i3.00i-i5.50ipmi

ConsultsGiPati ntsimayiri qui stiani ctronici consultationibyicomi tingiaiformiavai abli onouri wi bsiti .i www.kiyanimi dicaipractici .co.uk

Same Day slots ari avai abli vi ry morn ng fori thos withi**URGENT G EDICAL GROBLEGS**.iPriority s givi n toichi dri n andi di ry pati nts.i

Surgi ryi s c osi d on wi ki nds and bank hoi days.i

OUT OF HOURS SERVICE: G

ai **020 8519 3999** toipri -booki aniappointmi nti ativariousisiti si nithi borough.i

OUT OF HOURS EMERGENCY G

Bi fori 8.00amioriafti ri6.30pmi-i nithi casi ofiani mi rgi ncy pi asi ringi 111.i

In thi vi nt of ai fi thri ati n ngi mi rgi ncy pi asi cai 999..

HOME VISITS G

Thi si ari vi ryitimi consumingforithi doctor.iFori th s ri ason, th s si rvici s usuai y for housi boundi or ti rminai yi pati nts.iPi asi ti phoni youri ri qui stibefori 10.00iam.i

TEST RESULTS G

Pi asi ti phoni afti r 11.00 am. A ti rnat vi y, ri g sti ri for oni ni pati nt acci ss to your mi d cai ri cord.i

ONLINE AND OINTENTS G

Routini appointmi ntsimayibe booki dioni ni foridocotor.i

Pi asi ask at ri ci pt on how to ri g sti r.i

REGEAT GRESCRIPTIONS G

Pi asi ai owi48ihoursi(2ifui workingidays).iRi qui stsifori ri pi at pri scr pt ons ari on y acci pti di n wr t ng . Ini ordi r toavo di rrorsiwi ari unabli toitaki r qui stsioni thi phon i.

ELECTRONIC GRESCRIPTION SERVICE (EGS) G

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ONLINE REGEAT GRESCRIPTIONS G

Iti s now possibl to ordi r ri pi at pri scr pt ons oni ni .i

48 hours notici wi sti be ri qu ri d.i

If you ari nti ri sti di n th s si rvici , pi asi ask ati ri ci ption for di tai s.i

ONLINE PATIENT ACCESS G

Pati nts ari now abli toi acci ss a summary ofi thi r mi d -i cai ri cords.iPi asi br ngia ongiphotoi di ntif cat on a ongi w th oni proof of addri ss to ri g sti r for this si rvici .i

www.kGyanGm d alpraGtG . o.uk G

Our wi bs ti has di tai s on how to book oni ni appo ntmi nts and ordi r ri pi at pri scr pt ons. Thi ri si alsoi otsiofusi fui nformationi nciudingitravi advici .i

PRACTICE NURSE G

Pi asi book an appo ntmi nti w th nursi to si ki advici on thi foi owing :i

- Immunisations
- Oral vaccinations
- EarSyringingi
- Removal of st tchi s & dressings
- Bloodpri ssuri
- Clinical pathology

SERVICES AVAILABLE G

Dabetes si n ci

OPD si n ci

Asthma si n ci

Primary nsioni n ci

Art Disiasi pri vi nt oni n ci

Di t &Smok ngsi ssat on Advici

Matri ty si rvici si

Ontraci pt vi si rvici si

Minorisurgi ryi

NON-NHS MEDICAL EXAMINATIONS G

Medicai xaminationsifori nsuranci ,i .G.V.i tc.i Thi si mayibe arrangi dibyappointmi nti A fi wi be chargi d which wi be n accordanci w th Br t sh Mi d cai Associat oni ri commi ndations.i

DISABLED ACCESS G

Thi hi a thici ntri has fui faci ti s for d sabli di acci ss. Disabl d parking, sti p fri acci ss andi disabl ditoi ts.i