

RECEPTION TIMES

This surgery is open between:
Monday 8:00am - 7:30pm
Tuesday 8:00am - 7:00pm
Wednesday 8:00am - 7:00pm
Thursday 8:00am - 6:30pm
Friday 8:00am - 7:00pm

DOCTOR IS AVAILABLE FOR CONSULTATIONS

(by appointment only, via phone or text message)
Phone: 01273 822222
Text: 01273 822222

Monday 9:00am - 11:20am & 4:00pm - 5:20pm
Tuesday 9:00am - 11:20am & 3:00pm - 5:50pm
Wednesday 9:00am - 11:20am & 4:00pm - 5:20pm
Thursday 9:00am - 11:20am
Friday 9:00am - 11:20am & 3:00pm - 5:50pm

Consults - Patients may refer directly to the practice for a consultation by completing a form available on our website: www.kiyanimidicaipractic.co.uk

Sam Day slots are available every morning for those with **URGENT MEDICAL PROBLEMS**. Priority services given to children and their parents.
Surgery is closed on weekends and bank holidays.

OUT OF HOURS SERVICE:

Call **020 8519 3999** to pre-book an appointment at various sites in the borough.

OUT OF HOURS EMERGENCY

Before 8:00am or after 6:30pm - in the case of an emergency please call 111.
In the event of a fire, please call 999.

HOME VISITS

This service is available for those who are unable to attend the surgery, through a referral from a GP or through a referral from the surgery. Patients may refer directly to the surgery for a home visit before 10:00am.

TEST RESULTS

Patients will be notified 11:00am. A referral will be given to the patient to collect their results.

ONLINE AGENT SERVICES

Routine appointments may be booked online. Patients may ask at reception how to register.

REPEAT PRESCRIPTIONS

Patients may request 48 hours (2 full working days) repeat prescriptions for repeat prescriptions on your next visit. In order to avoid errors, we cannot repeat prescriptions for those who are unable to attend the surgery.

ELECTRONIC PRESCRIPTION SERVICE (EPS)

We are able to offer a service for patients to have their prescriptions sent to their local pharmacy. This will save you time and travel. We have to go to two places.

ONLINE REPEAT PRESCRIPTIONS

It is now possible to order repeat prescriptions online. 48 hours notice will be required. If you are unable to attend the surgery, please ask at reception for details.

ONLINE PATIENT ACCESS

Patients are now able to access a summary of their medical records. Patients may request a copy of their records with proof of address to register for this service.

www.kyanmidalpra.co.uk

Our website has details on how to book online appointments and order repeat prescriptions. This service is also available via information including advice.

PRACTICE NURSE

Patients may book an appointment with the nurse to seek advice on their condition.

- Immunisations
- Childhood vaccinations
- Ear syringing
- Removal of warts & dandruff
- Blood pressure
- Cervical cytology

SERVICES AVAILABLE

Diabetes clinic
OPD clinic
Asthma clinic
Physiotherapy clinic
Dental & Smoking cessation advice
Maternity services
Outpatient services
Minor surgery

NON-NHS MEDICAL EXAMINATIONS

Medical examinations for insurance, etc. This may be arranged by appointment. A fee will be charged which will be in accordance with the British Medical Association recommendations.

DISABLED ACCESS

This has been provided for disabled access. Disabled parking, step-free access and disabled toilets.